



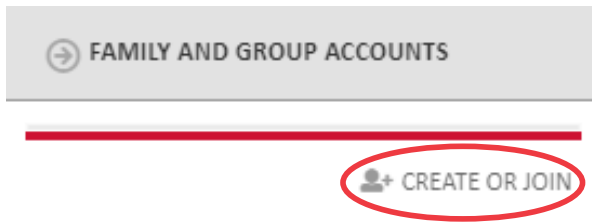
NEW ONLINE EXPERIENCE

The new YMCA online experience conveniently enables you to purchase services and memberships, register for programs, and manage your account.

HERE'S HOW TO CREATE A FAMILY ACCOUNT!

STEP 1

Click 'MY ACCOUNT' at the top of the page, then look for the 'FAMILY AND GROUP ACCOUNTS' box.



STEP 2

Click 'CREATE OR JOIN'.

STEP 3

Choose 'Create a new family' and click 'NEXT'. Then fill in your family's information.

STEP 4

Add members to your family. Note that the Adult Primary Contact is the only person who can authorize transactions and payment information for the family.

Note: if you have an existing YMCA family account, you don't need to create a new one! Just click 'MY FAMILY' in the top menu bar and you can manage your account there.



HERE'S HOW TO JOIN AN EXISTING FAMILY ACCOUNT!

STEP 1

After logging in, click 'MY ACCOUNT' at the top of the page, and then look for the 'FAMILY AND GROUP ACCOUNTS' box.

STEP 2

Click 'CREATE OR JOIN'.

STEP 3

Choose 'Join another family - send a request' and you can search for your family and send a request to join. Once they approve, you'll be added to that family account.

Thank you for setting up your family account! Need help? Phone 1-866-421-9622, email ContactCentre@northernalberta.ymca.ca or visit northernalberta.ymca.ca.